# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

## FORM 10-QSB

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the quarter ended  $\underline{March\ 31,\ 2004}$ 

Commission file number <u>0-33037</u>

## NBO SYSTEMS, INC.

Maryland (State or other jurisdiction of incorporation or organization)	
3676 W. California Ave. Bldg.  Salt Lake City, Utah 84104  (Address of Principal Executive Offices)	
(801) 887-7000 (Registrant's telephone number)	
Check whether the issuer (1) filed all reports required to be filed by Secti Act of 1934 during the past 12 months (or for such shorter period that reports) and (2) has been subject to such filing requirements for the past 9	at the registrant was required to file such
Yes No	
Indicate the number of shares outstanding of each of the issuer's contracticable date:	lasses of common stock as of the latest
As of May 14, 2004, the number of shares outstanding of the regis 16,491,443.	strant's only class of common stock was
Transitional Small Business Disclosure Format (check one): Yes	No X

#### TABLE OF CONTENTS

#### PART I - FINANCIAL INFORMATION

Item 1	Condensed Financial Statements	
	Condensed Balance Sheets as of March 31, 2004 (unaudited) and December 31, 2003	3
	Condensed Statements of Operations for the Three Months ended March 31, 2004 and 2003 (unaudited)	4
	Condensed Statements of Cash Flows for the Three Months ended March 31, 2004 and 2003 (unaudited)	5
	Notes to Condensed Financial Statements (unaudited)	6
Item 2	Management's Discussion and Analysis of Financial Condition and Results of Operations	9
Item 3	Controls and Procedures	12
PART II -	OTHER INFORMATION	
Item 1	Legal Proceedings	12
Item 2	Changes in Securities	12
Item 3	Defaults Upon Senior Securities	12
Item 4	Submission of Matters to a Vote of Security Holders	12
Item 5	Other Information	12
Item 6	Exhibits and Reports on Form 8-K	13
Signatures		13

#### **Forward-looking Statements**

Certifications

All statements made herein, other than statements of historical fact, which address activities, actions, goals, prospects, or new developments that the Company expects or anticipates will occur in the future, including such things as expansion and growth of operations and other such matters, are forward-looking statements. These statements represent the Company's expectations, hopes, beliefs, anticipations, commitments, intentions and strategies regarding the future. They may be identified by the use of words or phrases such as "believes," "expects," "anticipates," "should," "could be," "plans," "estimates," and "potential," among others. Any one or a combination of factors could materially affect the Company's operations and financial condition. These factors include competitive pressures, success or failure of marketing programs, changes in pricing, creditor actions, and conditions in the capital markets. Forward-looking statements made by the Company are based on knowledge of the Company's business and the environment in which the Company currently operates. Because of the factors listed above, as well as factors beyond the Company's control, actual results may differ from those in the forward-looking statements.

14

## PART I. FINANCIAL INFORMATION

## ITEM 1. CONDENSED FINANCIAL STATEMENTS

## NBO Systems, Inc. CONDENSED BALANCE SHEETS

#### **ASSETS**

100110		
	March 31, 2004	December 31, 2003
	(unaudited)	
CURRENT ASSETS		
Cash	\$	\$ 58,077
Destar lead	27,157	05 410 074
Restricted cash Accounts receivable, net of allowance for uncollectible accounts	8,654,708	25,410,674
of \$5,000 at March 31, 2004 and \$5,844 at December 31, 2003	390,162	857,200
Inventory	216,271	315,823
Prepaid expenses	68,197	27,018
Employee advances	20,237	3,078
Total current assets	9,376,732	26,671,870
70141 04170111 455015	0,0.0,0.02	20,011,010
PROPERTY AND EQUIPMENT, NET	792,747	875,182
OTHER ASSETS		
Deposits and reserves	702,556	727,965
Other assets	128,717	109,696
	831,273	837,661
	\$ 11,000,752	\$ 28,384,713
		•
LIABILITIES AND STOCKHOLDERS' DEFI	CIT	
CURRENT LIABILITIES		
Gift certificates/cards payable	\$ 13,741,063	\$ 29,108,106
Accounts payable	800,087	2,173,637
Accrued liabilities	1,015,092	1,362,270
Notes to stockholders	2,422,499	271,399
Notes to officer	345,918	-
Total current liabilities	18,324,659	32,915,412
LONG-TERM LIABILITIES		
Long-term notes to stockholders	-	1,025,000
Notes to officer		368,000
Total liabilities	18,324,659	34,308,412
COMMITMENTS AND CONTINGENCIES	-	-
STOCKHOLDERS' DEFICIT		
Capital stock Convertible redeemable preferred stock, par value \$1.00; authorized		
1,000,000 shares; 65,155 and 65,155 shares issued and outstanding at		
March 31, 2004 and December 31, 2003; redemption value \$2.20 per		
share	65,155	65,155
	00,100	00,100
Common stock, par value \$0.0005; authorized 20,000,000 shares;		
16,336,332 and 16,317,661 shares issued and outstanding at March 31,	0 100	0 150
2004 and December 31, 2003	8,168	8,159
Subscriptions receivable	(17,900)	(17,900)
Additional paid-in capital	24,247,093	24,194,647
Accumulated deficit	(31,626,423)	(30,173,760)
Total stockholders' deficit	(7,323,907)	(5,923,699)
	\$ 11,000,752	\$ 28,384,713
The accompanying notes are an integral part of these finan		•

The accompanying notes are an integral part of these financial statements.

## Page 3 of 16 NBO Systems, Inc. CONDENSED STATEMENTS OF OPERATIONS (UNAUDITED)

Three months end	ed	
March 31		

	March 31,					
	2004	2003				
Revenues and other income						
Sale of third party gift certificates/cards	\$ 1,270,762	\$ 470,842				
Merchant fees earned from retailers	224,735	175,042				
Fees earned from customers	123,079	28,350				
Postage and handling	59,182	35,097				
Equipment and software income	37,200	3,440				
Interest on restricted cash	9,049	8,865				
Lease revenue	-	12,925				
Gift certificate breakage	(25,328)	(196,281)				
Total revenues and other income	1,698,679	538,280				
Operating expenses						
Cost of revenue and other income						
Third party gift certificates/cards	1,166,592	474,640				
Merchant fees and charges	362,354	290,263				
Credit card enrollment fees	30,181	30,000				
Postage and handling	57,230	23,266				
Gift card and gift certificate stock	56,133	16,185				
Rebates	64,543	8,961				
Other	2,116	2,855				
Total cost of revenues and other income	1,739,149	846,170				
Selling, general and administrative expenses						
Personnel	884,955	938,565				
Office	95,833	117,216				
Depreciation and amortization	90,172	84,364				
Rent	84,477	86,735				
Travel, meals and entertainment	31,578	53,834				
Other	23,857	79,933				
Legal and accounting	79,573	43,358				
Consultants	3,559	44,630				
Total selling, general and administrative expenses	1,294,004	1,448,635				
Total operating expenses	3,033,153	2,294,805				
Operating loss	(1,334,474)	(1,756,525)				
Non-operating income (expense)		- <del></del> -				
Interest expense	(89,321)	(68,820)				
Loss on disposal of assets, and property and equipment	(28,944)	(239,699)				
Interest income	60	1,423				
Other income (expense), net	16	124				
Total non-operating expense	(118,189)	(306,972)				
Loss before income taxes	(1,452,663)	(2,063,497)				
Income tax benefit	_	_				
	\$ (1,452,663)	\$ (2,063,497)				
NET LOSS						
Net loss per common share — basic and diluted (preferred stock)	\$ (0.09)	\$ (0.12)				
Weighted-average number of common						
shares outstanding — basic and diluted (preferred stock)	16,321,000	16,589,000				

The accompanying notes are an integral part of these financial statements.

## CONDENSED STATEMENTS OF CASH FLOWS (UNAUDITED)

(	Three months	ended March 31,
	2004	2003
Increase (decrease) in cash and cash equivalents		
Cash flows from operating activities		
Net loss	\$ (1,452,663)	\$ (2,063,497)
Adjustments to reconcile net loss to net cash provided by (used in) operating activities		
Depreciation and amortization	90,172	84,364
Loss on disposal of other assets and property and equipment	28,944	239,699
Common stock warrants issued for interest	-	21,794
Common stock issued as payment of interest	3,557	13,672
Bad debt expense	2,635	2,000
Changes in assets and liabilities		
Accounts receivable	464,403	257,775
Employee advances	(17,159)	(5,636)
Inventory	99,552	(5,176)
Prepaid expenses and other assets	(64,086)	91,244
Accounts payable	(1,373,549)	(1,004,980)
Accrued liabilities	(203,572)	47,781
Total adjustments	(969,103)	(257,463)
Net cash provided by (used in) operating activities	(2,421,766)	(2,320,960)
Cash flows used in investing activities		
Purchase of property and equipment	(7,387)	(87,412)
Net cash used in investing activities	(7,387)	(87,412)
Cash flows from financing activities		
Increase (decrease) in checks written in excess of cash in bank	-	466,633
Increase (decrease) in advances on restricted cash	1,388,923	1,950,487
Proceeds from sale of common stock	=	124,005
Payments on notes to officer	(22,082)	-
Proceeds from notes to stockholders	1,031,392	275,000
Principal payments on notes to stockholders		(407,753)
Net cash provided by (used in) financing activities	2,398,233	2,408,372
Net increase (decrease) in cash	(30,920)	-
Cash at beginning of period	58,077	-
Cash at end of period	<u>\$ 27,157</u>	<u>\$</u>
Supplemental disclosures of cash flow information Cash paid during the period for interest	\$ 143,781	\$ 38,811
Noncash investing and financing activities		
Transfers of fixed assets to other assets	\$ (27,899)	\$ (296,358)
Transfers of other assets to fixed assets	30,355	74,046
	00,000	, 1,010

The accompanying notes are an integral part of these financial statements.

#### NBO SYSTEMS, INC.

#### NOTES TO FINANCIAL STATEMENTS

#### NOTE A - BASIS OF PRESENTATION

The accompanying unaudited condensed financial statements of NBO Systems, Inc. ("NBO" or "the Company") have been prepared in accordance with accounting principles generally accepted in the United States of America (US GAAP) for interim financial information and with the instructions to Form 10-QSB. Accordingly, these financial statements do not include all of the information and footnote disclosures required by US GAAP for complete financial statements. These financial statements and footnote disclosures should be read in conjunction with the audited financial statements and notes thereto for the period ended December 31, 2003 included in the Company's Form 10-KSB/A. In the opinion of management, the accompanying unaudited condensed financial statements contain all adjustments (consisting of only normal recurring adjustments) necessary to fairly present the Company's financial position as of March 31, 2004, its results of operations for the three months ended March 31, 2004 and 2003, and its cash flows for the three months ended March 31, 2004 and 2003. The results of operations for the period ended March 31, 2004 may not be indicative of the results that may be expected for the year ending December 31, 2004.

#### **NOTE B - LIQUIDITY**

The Company has incurred net losses and historically incurred negative cash flows from operating activities. During the three months ended March 31, 2004, the Company used more cash than it generated from operations of (\$2,421,766). At March 31, 2004 the Company had a deficit in working capital of \$8,947,927. The Company's liquidity is dependent on its ability to meet its obligations, to obtain additional financing as may be required and ultimately to attain profitability. In the period ended March 31, 2004, the Company renegotiated the terms of certain financing agreements, extending their maturities past December 31, 2004. The Company also entered into another financing agreement that provides the Company with an additional \$1,000,000 it can use at its discretion for operations. The Company will continue to attempt to raise capital through private equity or debt offerings, as well as institutional investors until internally generated profitability is achieved. The Company is taking steps to improve profitability by restructuring contracts to increase the amount of revenue generated by each contract, and to pass along certain costs to the operator previously absorbed by the Company; increasing sales efforts to obtain contracts with mall developers and national retailers not currently under contract; and reducing expenses by implementing a hiring freeze unless absolutely essential to the Company's operations, along with a reduction in workforce through normal attrition. There can be no assurance that the Company will be successful in executing its plans to improve operations or obtain additional debt and equity financing. If the Company is unable to improve operations or obtain additional debt and equity financing, it may be required to restructure operations during 2004. Management believes that if the Company were not able to obtain additional financing to finance development of its overall business, that operations could be restructured so that the Company may be profitable at the current level of sales.

#### NOTE C - RESTRICTED CASH

Restricted cash consists of funds held for the payment of issued and outstanding gift certificates and gift cards to customers. These funds are maintained at several financial institutions in depository bank accounts and associated sweep accounts held by NBO. Accounts at each institution are secured by the Federal Deposit Insurance Corporation up to \$100,000. Uninsured balances aggregate to approximately \$5,879,000 at March 31, 2004. Withdrawals of the funds are restricted to the redemption payment of issued and outstanding gift certificates/cards and may not be transferred into operating accounts until such time that the unredeemed gift certificates/cards are considered breakage/estimated breakage, whether by expiration, legal statute of limitation, or based on the accumulation of sufficient historical breakage data upon which to make reliable estimates. Amounts considered to be unredeemed gift certificates/cards ("breakage") by expiration or legal statute of limitation are recorded as income, and that dollar amount is removed from gift certificates/cards payable. A corresponding amount is removed from restricted cash and recorded as unrestricted cash. Amounts considered to be estimated unredeemed gift certificates/cards ("estimated breakage") based on Company historical breakage data are not recorded as income until the expiration date or the legal statute of limitation passes. However, the Company may transfer all or a portion of estimated breakage up to but not exceeding the estimated breakage total from restricted cash to unrestricted cash upon issuance of the gift certificate/card. Any estimated breakage amount transferred to unrestricted cash decreases the restricted cash balance but remains in gift certificates payable, until such estimated breakage is recognized as income. At such time, gift certificates/cards payable is reduced by a corresponding amount.

#### NOTE D - INVENTORY

Inventory consists of only gift certificates purchased from third party retailers. Gift certificates are recorded at cost (specific identification method).

#### NBO SYSTEMS, INC.

#### NOTES TO FINANCIAL STATEMENTS - CONTINUED

#### NOTE E – EQUITY

During the three month period ended March 31, 2004 the Company issued 889 shares of common stock for interest in the amount of \$3,557 according to terms of a note payable. The note holder is also a shareholder and an accredited investor.

During the three month period ended March 31, 2004 the Company issued 17,782 shares of common stock in the amount of \$48,898 to retire an outstanding note according to the terms of the note payable. The note holder is also a shareholder and an accredited investor.

#### NOTE F - STOCK BASED COMPENSATION

The Company accounts for stock-based compensation under the recognition and measurement principles of APB Opinion No. 25, Accounting for Stock Issued to Employees, and related interpretations. The Company has adopted SFAS No. 123, "Accounting for Stock-Based Compensation". In accordance with the provisions of SFAS 123, the Company has elected to continue to apply Accounting Principles Board Opinion No. 25, "Accounting for Stock Issued to Employees" ("APB Opinion No. 25"), and related interpretations in accounting for its stock option plans. In accordance with APB Opinion No. 25, no compensation cost has been recognized for these plans. Had compensation cost for these plans been determined based upon the fair value at the grant date consistent with the methodology prescribed under SFAS No. 123, the Company's net loss would have been changed by the following:

	Three Months Ended March 31,			
		2004	2003	
Net loss —as reported	\$	(1,452,663) \$	(2,063,497)	
Add: Stock-based employee compensation expense included in reported net income, net of related tax effects		-	-	
Deduct: Total stock-based employee compensation expense determined under fair value based method for all awards, net of related tax effects		(20,751)	(21,958)	
Net loss – pro forma	\$	(1,473,414) \$	(2,085,455)	
Loss per share – as reported	\$	(0.09) \$	(0.12)	
Loss per share – pro forma	\$	(0.09) \$	(0.13)	

The fair value of each option grant is estimated on the date of grant using the Black-Scholes option pricing model with the following assumptions:

_	March :	31,
	2004	2003
Expected dividend yield Expected price volatility Risk-free interest rate Expected life of options	29.44% 2.87% 10	29.44% 2.87%

The weighted average fair value of options granted during the three months ended March 31, 2004 and 2003 are \$ - and \$ - per share, respectively.

#### NBO SYSTEMS, INC.

#### NOTES TO FINANCIAL STATEMENTS - CONTINUED

#### NOTE G - LOSS PER COMMON SHARE

		Three months ended March 31,			
	2004	2003			
Net loss per common share - basic and diluted					
Net loss available to common shareholders	\$ (1,452,663)	\$ (2,063,497)			
Common shares outstanding during the entire period	16,318,000	16,587,000			
Weighted average common shares issued during the period	3,000	2,000			
Weighted average number of common shares used in basic EPS	16,321,000	16,589,000			
Dilutive effect of stock options, warrants, and convertible preferred stock					
Weighted average number of common shares and dilutive potential common stock used in diluted EPS	16,321,000	16,589,000			

All stock options and warrants granted, all convertible notes to stockholders, and convertible preferred stock have been omitted from the computation of diluted loss per share because their inclusion would have been anti-dilutive for the three month period ended March 31, 2004 and 2003.

For the three month period ended March 31, 2004, the Company had 6,956,543 potentially dilutive shares of common stock not included in the computation of diluted loss per share because of the anti-dilutive effect (6,634,248 potentially dilutive shares for the three month period ended March 31, 2003).

#### NOTE G - COMMITMENTS AND CONTINGENCIES

#### Litigation

The Company is not a party to any material threatened or pending legal proceedings, which if adversely determined, would have an adverse material effect on the financial condition or results of operations of the Company. From time to time, however, the Company may become subject to legal proceedings, claims, and litigation arising in the ordinary course of business, including, but not limited to, employee, customer and vendor disputes.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

This item discusses the results of operations for the Company for the three month period ended March 31, 2004 and compares this period with the same period of the previous year. In addition, the discussion describes the significant changes in the financial condition of the Company at March 31, 2004 as compared to December 31, 2003, the fiscal year end for the Company. This discussion should be read in conjunction with the unaudited condensed financial statements and accompanying notes presented in Part I, Item 1 of this report, and the audited financial statements and accompanying notes included in the Company's Form 10-KSB/A for the period ended December 31, 2003.

#### Overview

The Company's primary business model is comprised of three revenue channels. The most mature revenue channel is the mall channel, which provides comprehensive gift certificate and gift card programs to shopping mall managers and non-mall retailers. The Company provides shopping mall managers with a gift certificate/gift card product that is accepted and redeemable at all mall stores and administers the entire program including accounting, banking, and complying with escheatment regulations. The shopping mall program was initiated in October of 1998 and currently includes malls managed by multiple developers in a majority of the states across the nation. Secondly, the Company provides all Call Center and Internet Fulfillment of gift certificates/cards for ValueLink clients, a subsidiary of First Data Corp, and Darden Restaurants, Inc. ("Darden"), a subsidiary of General Mills Restaurant, Inc., (GMRI), the largest casual dining restaurant company in the world. Darden concepts include over 1,100 Red Lobster, Olive Garden, Bahama Breeze, and Smokey Bones restaurants in North America. The Company is in the process of soliciting, negotiating, and finalizing additional relationships with other national retail chains and retail outlets that typically have store locations in malls and shopping districts across the United States. Finally, the Company deployed the Children's Heroes fundraising channel as disclosed in previous filings. Current markets include Boston, Atlanta, Dallas, Houston and Salt Lake City. Additional markets will be implemented as demand dictates. The Company's goal is to establish a presence in 45 major markets by the end of fiscal year 2006.

#### **Results of Operations**

#### Sale/Issuance of Gift Certificates and Gift Cards

The following is included because the Company derives the majority of its revenues from the activities associated with the issuance of gift certificates and gift cards. The following figures are included for informational purposes only and are not included in the Company's condensed statements of operations.

The Company experienced an increase in the face amount of gift certificates and gift cards issued of 36.8% or \$2,103,810 to \$7,818,683 from \$5,714,873 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively.

#### **Revenues and Other Income**

The Company experienced an increase in total revenues and other income of 215.6% or \$1,160,399 to \$1,698,679 from \$538,280 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. The increase is due primarily to an increase in the sale of third party gift certificates/cards and fees earned from customers as described below.

The Company purchases and sells third party retailer gift certificates and gift cards, primarily Darden and ValueLink clients, provides Call Center and Internet fulfillment on those third party gift certificate/card orders, and purchases scrip certificates and scrip cards for resale in the Children's Heroes fundraising channel. The sale of third party gift certificates/cards increased 169.9% or \$799,920 to \$1,270,762 from \$470,842 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively.

The Company experienced an increase in fees earned from customers of 334.1% or \$94,729 to \$123,079 from \$28,350 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. This increase is due primarily to the Company realizing gift card administrative fees and expiration fees from gift card sales in prior periods. The Company expects these fees to increase as more malls are converted from paper gift certificates to stored value gift cards.

The Company experienced no benefit from gift certificate breakage in the three months ended March 31, 2004 and 2003 as a result of merchants accepting expired gift certificates in excess of the breakage that would have been recognized for the period. The Company has updated its contracts to invoice the mall developer for expired certificates that are redeemed by merchants in their properties.

The Company has compiled detailed records of redemption and fee patterns in relation to use of the gift cards since the inception of sales in October 2001. With that empirical data, the Company is able to make reliable estimates of the amount of future revenue to be collected by the Company from gift card sales to date. The revenue from maintenance fees and expiration fees is deferred for a time period contractually agreed upon by the Company and the mall operator. The Company anticipates the following revenue from gift card fees based on gift card sales through March 31, 2004:

	Estimated Gift Card Fee Revenue Anticipated for the Quarter Ending												
6	/30/2004	9/	/30/2004	12/	/31/2004	3,	/31/2005	6/	<b>'30/2005</b>	9	/30/2005	12	/31/2005
\$	135,000	\$	53,000	\$	93,000	\$	31,000	\$	3,000	\$	47,000	\$	45,000
Cı	umulative												
\$	135,000	\$	488,000	\$	681,000	\$	812,000	\$	895,000	\$	1,042,000	\$	1,087,000

The Company has compiled detailed records of redemption patterns in relation to gift certificates since the inception of sales in October 1998. With that empirical data, the Company is able to make reliable estimates of the amount of future income to be collected by the Company from gift certificate sales to date. The income from expired, unredeemed/unredeemable gift certificates ("breakage") is deferred between 1 year and 3 years. Gift certificate breakage income is recognized when the gift certificate expires, or where no expiration date exists (based on applicable state laws), upon the expiration of the legal statute of limitations per the Company's revenue recognition policy. The Company anticipates the following income from gift certificates based on gift certificate sales through March 31, 2004:

	Estimated Gift Certificate Other Income Anticipated for the Quarter Ending											
6/30/200	1 9/	30/2004	12/31/2004	3/31/2005	6/30/2005	9/30/2005	12/31/2005	3/31/2006	6/30/2006	9/30/2006	12/31/2006	3/31/2007
\$ 323,000	\$ 1	186,000	\$ 1,478,000	\$ 257,000	\$ 157,000	\$ 35,000	\$ 203,000	\$ 33,000	\$ 34,000	\$ 35,000	\$ 209,000	\$ 30,000
Cumulativ	e											
\$ 323,000	\$ 5	509,000	\$ 1,987,000	\$,244,000	\$2,401,000	\$2,436,000	\$2,639,000	\$2,672,000	\$2,706,000	\$2,741,000	\$2,950,000	\$2,980,000

#### **Cost of Revenues and Other Income**

The Company experienced an increase in the total cost of revenues and other income of 105.5% or \$892,979 to \$1,739,149 from \$846,170 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. This increase in the amount of cost of revenues is due to a proportional increase in the sale of third party gift certificates and gift cards.

The Company experienced an increase in the cost of third party gift certificates/cards of 145.8% or \$691,952 to \$1,166,592 from \$474,640 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. This increase in cost is related primarily to the associated increase in the sale of third party gift certificates/cards.

However, the Company experienced a decrease in gross losses of 86.9% or \$267,420 to (\$40,470) from (\$307,890) in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. Gross margins increased 95.8% to (2.4%) from (57.2)% in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. The quarterly and year over year gross losses are due to the seasonality of the Company's business and are not reflective of what the Company expects for the entire fiscal year.

#### **Operating Expenses**

The Company experienced a decrease in total selling, general and administrative expenses of 10.7% or \$154,631 to \$1,294,004 from \$1,448,635 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. The decrease is attributable mainly to reductions in personnel expense, office expense due to the closing of the Company's California sales office and reductions in other expenses.

The Company experienced an increase in total operating expenses of 32.2% or \$738,348 to \$3,033,153 from \$2,294,805 in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. The increase is attributable mainly to the increase in cost of revenues and other income as described above, which are related to the seasonality of the Company's business and is not indicative of the expected full fiscal year results of operations.

The Company's operating expenses exceeded revenues and other income in the three-month periods ended March 31, 2004 and 2003, respectively. However, the Company experienced a decrease in operating losses of 24.0% or \$422,051 to (\$1,334,474) from (\$1,756,525) in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. The decrease is attributable mainly to the reduction in gross losses as described above.

#### **Liquidity and Capital Resources**

The Company's total costs and expenses are currently greater than its revenues and other income, excluding deferred revenue and other income as described above. In addition, the Company's operating activities have used cash rather than provided cash, again, excluding deferred revenue and other income as described above. The Company to date has had a history of losses and the accumulated deficit (since inception June 23, 1994) as of March 31, 2004 was (\$31,626,423). The Company's net losses decreased by 29.6% or \$610,834 to (\$1,452,663) from (\$2,063,497) in the three months ended March 31, 2004, compared to the three months ended March 31, 2003, respectively. The Company's current liabilities exceed its current assets by \$8,947,927 as of March 31, 2004.

The Company's liquidity is dependent on its ability to meet its obligations, to obtain additional financing as may be required and ultimately to attain profitability. In the period ended March 31, 2004, the Company renegotiated the terms of certain financing agreements, extending their maturities past December 31, 2004. The Company also entered into another financing agreement that provides the Company with an additional \$1,000,000 it can use at its discretion for operations. The Company will continue to attempt to raise capital through private equity or debt offerings, as well as institutional investors until internally generated profitability is achieved. The Company is taking steps to improve profitability by restructuring contracts to increase the amount of revenue generated by each contract, and to pass along certain costs to the operator previously absorbed by the Company; increasing sales efforts to obtain contracts with mall developers and national retailers not currently under contract; and reducing expenses by implementing a hiring freeze unless absolutely essential to the Company's operations, along with a reduction in workforce through normal attrition. There can be no assurance that the Company will be successful in executing its plans to improve operations or obtain additional debt and equity financing. If the Company is unable to improve operations or obtain additional financing to finance development of its overall business, that operations could be restructured so that the Company may be profitable at the current level of sales.

#### **Liquidity and Financing Arrangements**

On March 26, 2004, the President of the Company entered into an agreement with the Company whereby any notes due to the President will not be repaid until after December 31, 2004.

On March 26, 2004, the Company executed a promissory note with a stockholder in the amount of \$1,000,000 to fund additional operations.

During the three month period ended March 31, 2004 the Company issued 889 shares of common stock for interest in the amount of \$3,557 according to terms of a note payable. The note holder is also a shareholder and an accredited investor.

During the three month period ended March 31, 2004 the Company issued 17,782 shares of common stock in the amount of \$48,898 to retire an outstanding note according to the terms of the note payable. The note holder is also a shareholder and an accredited investor.

The Company currently operates without a line of credit and occasionally enters into short-term promissory notes with accredited investors. These promissory notes often have conversion privileges into the Company's common stock, easing debt service requirements. Despite these efforts, significant amounts of additional cash will be needed to reduce the Company's debt and losses until such time as the Company becomes profitable.

#### **Forward-looking Statements**

All statements made herein, other than statements of historical fact, which address activities, actions, goals, prospects, or new developments that the Company expects or anticipates will occur in the future, including such things as expansion and growth of operations and other such matters, are forward-looking statements. These statements represent the Company's expectations, hopes, beliefs, anticipations, commitments, intentions and strategies regarding the future. They may be identified by the use of words or phrases such as "believes," "expects," "anticipates," "should," "could be," "plans," "estimates," and "potential," among others. Any one or a combination of factors could materially affect the Company's operations and financial condition. These factors include competitive pressures, success or failure of marketing programs, changes in pricing, creditor actions, and conditions in the capital markets. Forward-looking statements made by the Company are based on knowledge of the Company's business and the environment in which the Company currently operates. Because of the factors listed above, as well as factors beyond the Company's control, actual results may differ from those in the forward-looking statements.

#### ITEM 3. CONTROLS AND PROCEDURES

a. Evaluation of disclosure controls and procedures.

Keith A. Guevara who serves as NBO Systems, Inc. chief executive officer and Christopher Foley who serves as NBO Systems, Inc. chief financial officer, after evaluating the effectiveness of NBO Systems, Inc. disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e) as of March 31, 2004 (the "Evaluation Date") concluded that as of the Evaluation Date, NBO Systems, Inc. disclosure controls and procedures were adequate and effective to ensure that material information relating to NBO Systems, Inc. would be made known to them by others within company, particularly during the period in which this quarterly report was being prepared.

b. Changes in internal controls.

There were no significant changes in NBO Systems, Inc. internal controls or in other factors that could significantly affect NBO Systems, Inc. disclosure controls and procedures subsequent to the Evaluation Date, nor were there any significant deficiencies or material weaknesses in such disclosure controls and procedures requiring corrective actions. As a result, no corrective actions were taken.

#### PART II. OTHER INFORMATION

#### Item 1. Legal Proceedings

The Company is not a party to any material threatened or pending legal proceedings, which if adversely determined, would have an adverse material effect on the financial condition or results of operations of the Company. From time to time, however, the Company may become subject to legal proceedings, claims, and litigation arising in the ordinary course of business, including, but not limited to, employee, customer and vendor disputes.

#### Item 2. Changes in Securities

During the three month period ended March 31, 2004 the Company issued 889 shares of common stock for interest in the amount of \$3,557 according to terms of a note payable. The note holder is also a shareholder and an accredited investor.

During the three month period ended March 31, 2004 the Company issued 17,782 shares of common stock in the amount of \$48,898 to retire an outstanding note according to the terms of the note payable. The note holder is also a shareholder and an accredited investor.

#### Item 3. Defaults Upon Senior Securities

None.

Item 4. Submission of Matters to a Vote of Security Holders

None.

Item 5. Other Information

None.

#### Item 6. Exhibits and Reports on Form 8-K

- (a) Exhibits:
  - 31.1 Certification, Keith A. Guevara, Chairman, President and CEO
  - 31.2 Certification, Christopher Foley, Board Member, CFO
  - 32 Certification pursuant to 18 U.S.C. Section 1350 of Keith A. Guevara and Christopher Foley
- (b) The information required by Item 304 of Regulation S-B is incorporated by reference to Forms 8-K filed with the Securities and Exchange Commission February 6, 2004 (Change in fiscal year).

## **SIGNATURES**

In accordance with the requirements of the Exchange Act, the registrant caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

NBO SYSTEMS, INC.

By /s/

Keith A. Guevara May 14, 2004

Chairman/President/CEO

/s/

Christopher Foley Director, Chief Financial Officer May 14, 2004

/s/

Kent Jasperson May 14, 2004

Secretary/Treasurer, Chief Accounting Officer

#### Exhibit 31.1

#### I, Keith A. Guevara, certify that:

- 1. I have reviewed this quarterly report on Form 10-QSB of NBO SYSTEMS, INC.;
- 2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the periods covered by this quarterly report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures [as defined in Exchange Act Rules 13a-15(e) and 15d-15e)] for the registrant and have:
  - a) designed such disclosure controls and procedures to ensure that material information relating to the registrant, is made known to us by others within the Company, particularly during the period in which this quarterly report is being prepared;
  - b) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - c) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected or is reasonably likely to materially affect the registrant's internal control over financial reporting.
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weakness in the design or operation of internal controls which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls over financial reporting.

Date: May 14, 2004

/s/ Keith A. Guevara [Signature]

Chairman of the Board of Directors, Chief Executive Officer and President

#### Exhibit 31.2

#### I, Christopher Foley, certify that:

- 1. I have reviewed this quarterly report on Form 10-QSB of NBO SYSTEMS, INC.;
- 2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the periods covered by this quarterly report;
- 3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
- 4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures [as defined in Exchange Act Rules 13a-15(e) and 15d-15e)] for the registrant and have:
  - a) designed such disclosure controls and procedures to ensure that material information relating to the registrant, is made known to us by others within the Company, particularly during the period in which this quarterly report is being prepared;
  - b) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
  - c) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected or is reasonably likely to materially affect the registrant's internal control over financial reporting.
- 5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of registrant's board of directors (or persons performing the equivalent functions):
  - a) all significant deficiencies and material weakness in the design or operation of internal controls which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report information; and
  - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal controls over financial reporting.

Date: May 14, 2004

/s/ Christopher Foley [Signature]

Director, Chief Financial Officer

#### Exhibit 32

## STATEMENT PURSUANT TO 18 U.S.C. SECTION 1350

Keith A. Guevara, as Chief Executive Officer of NBO Systems, Inc. (the "Company"), and Christopher Foley, as Chief Financial Officer of the Company, hereby certify, pursuant to 18 U.S.C. §1350(b), that

- (1) the Company's Quarterly Report of Form 10-QSB for the quarterly period ended March 31, 2004, as filed with the Securities and Exchange Commission on the date hereof (the "Report") fully complies with the applicable requirements of Section 13(a) or Section 15(d) of the Securities Exchange Act of 1934; and
- (2) the information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Dated: May 14, 2004 /s/

Keith A. Guevara

Chief Executive Officer

Of

NBO Systems, Inc.

Dated: May 14, 2004 /s/

Christopher Foley Chief Financial Officer

Of

NBO Systems, Inc.